

## kardexremstar

- one of the world's leading suppliers of automated storage and retrieval solutions.
- Subsidiaries and Production in Europa, America and Asia (30 countries).
- 2.200 Employees.
- IT-Systems SAP ECC, SAP BusinessOne, coresuite mobile service
- More information: [www.kardex.com](http://www.kardex.com)



## Challenges and Benefits

- Process Harmonization and Subsidiary Integration
- European Service Technician Scheduling
- Reduced SDO (Sales Days Outstanding)

## proxia Services

- Business Blueprint
- Implementation Service Management (SAP CS)
- Central Spare Parts Management
- Integration 2<sup>nd</sup> Tier ERP Systems, Kardex Power Pick Global and Logistics Service Provider
- Integration coresuite mobile service with SAP proxia E4C Rapid Deployment Solution





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*«We already have successfully reduced the time between servicing and invoicing from several weeks to an average of six days at more than 50% of our customer service calls.»*

Andreas Heinz, Head of IT Kardex Remstar.

