

# Jump-start your field service integration

**SAP®** Qualified  
Partner-Packaged Solution

With the **SAP Field Service Management solution** based on the SAP Service Cloud you can easily implement digital end-to-end service processes. You optimize scheduling, planning, and dispatching in real time. You support your technicians with mobile tools enabling them to excel at their work. You ease your customer communication with a self-service application.

Go for a quick implementation of SAP Field Service Management with our proven packaged solution that includes all components you need to successfully digitalize your service processes – the basis for efficient services that meet your customers' needs.

## Components included

- AI based Workforce Management for scheduling, planning, and dispatching
- Field Service Mobility to support your technicians with mobile tools
- Customer Self-Service for easy and efficient communication supported by QR-code scanning
- Smartforms and Feedback to create documentation and guidelines for service execution
- Cloud Integration with CS and PM (S/4 HANA and ECC) for seamless processes

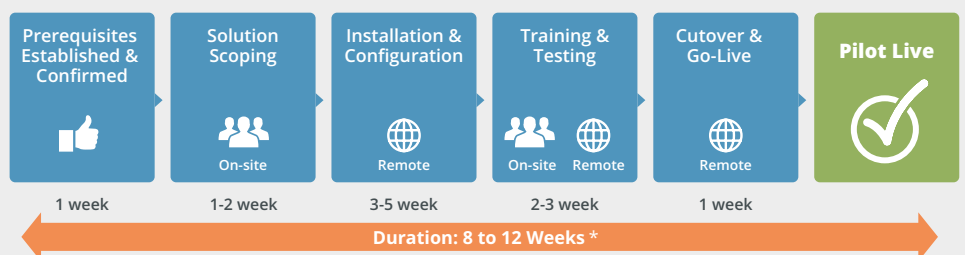
## Benefits

- Quick implementation of digital end-to-end service processes
- Mapping of best practice and your requirements
- Low risk with proven fixed price offering
- Implementation by experienced solution consultants
- Build up your internal solution know-how
- Easy proof of concept with your own data and systems
- Fast pilot implementation for your service department

## Approach

proxia offers a proven approach based on the experience with many customer implementations and proxia's project management methods.

We provide an efficient combination of remote and on-site consulting according to your needs.



\* project duration can vary depending on customer availability

## Package price

SAP Field Service Management Licenses EUR 1'400.- / CHF 1'530.-\* p/m (10 users)

**Jump-start your field service integration with SAP FSM**  
Package price EUR 79'000.-\*

- ✓ Solution Scoping and best practice mapping
- ✓ SAP FSM Cloud Connector installation and configuration (integration with SAP ECC or SAP S/4HANA service processes predominately based upon standard Customer Service or Plant Maintenance functionality)
  - Master Data (user, employee, customer, equipment, functional location, material, warehouse)
  - Transactional Data (service order, activity, reserved material, time effort, material, expense, mileage, activity feedback, attachments and smartforms)
- ✓ FSM Planning & Dispatching
- ✓ FSM Field Service Mobility
- ✓ FSM Customer Self-Service
- ✓ FSM Smartforms and Feedback
- ✓ Reports
- ✓ Master Data Management
- ✓ Train the Trainer (KeyUser)
- ✓ Go-Live

\* All prices excl. Taxes, Expenses and Travel costs. License price is based on standard SAP pricelist. Implementation price without custom development. proxia Terms and Conditions may apply. Please contact us for further information.

### About proxia consulting group ag

proxia consulting group ag is an international management consultancy firm headquartered in Switzerland and with branches in Europe, MENA, USA and Asia. As an SAP partner, proxia specializes in distribution and service processes and spare parts logistics processes.

### More information ▼

proxia consulting group ag Industriestrasse 176 8957 Spreitenbach, Switzerland  
Phone +41 56 418 20 80 Fax +41 56 418 20 81 info@proxia-consulting.com [www.proxia-consulting.com](http://www.proxia-consulting.com)

Spreitenbach Nuremberg Wroclaw Dubai Jeddah Beavercreek Beijing Tokyo Osaka Hyogo Nagoya Singapore Jakarta